

iTeam provides quality IT Support and Computer Consultancy to businesses of all shapes and sizes.

Based between Bristol and Bath but covering a wide area of the South, the South West and South Wales, we maintain IT systems for accountants and financial advisors, educational establishments, marketing companies, distribution firms, charities and even a theatre.

We use a combination of monitoring software, remote support tools and professional on-site services to look after our clients' IT systems. We keep everything up and running so they can focus on doing their jobs.

We recognise that no two clients are the same. With clients ranging from 5 to 100 staff we do not have a one-size-fits-all service offering that is imposed upon everyone but instead provide core trusted services such as helpdesk and remote computer management and flexibly tailor additional services such as routine site attendances to suit the needs of our varied clients.

Over the last 16 years we have seen the world of business IT change: the introduction of 'cloud' computing and the withdrawal of Microsoft's Small Business Server, improvements in internet connections and backup technologies, smartphones and tablets. At iTeam we live and breathe business IT, and are aware of the changes as they emerge. We take a practical view of change for our clients by adopting only the new systems that prove themselves to be of benefit. For example, the 'cloud' is excellent for some things and distinctly disadvantageous for others and we've often adopted a hybrid approach for our clients.

Everyone in the technical department either has, or is working towards The Chartered Institute for IT's RITtech qualification which recognises good practice and experience in the industry. iTeam is also a Microsoft Silver Partner for Small and Midmarket Cloud Solutions which means we know our stuff about computing systems for organisations of this size.

The most important change currently for all organisations is the ever-increasing risk from cyber threats. Whilst we have always designed, built and maintained IT networks with security at the core, it is now more important than ever to consider cyber security in all layers of your systems.

For the future, iTeam plan to grow steadily by continuing to provide the same flexible and quality IT support to business as we have done for the last 12 years no matter how the world of computing changes.



Microsoft Partner
Silver Small and Midmarket Cloud Solutions



BCS, The Chartered Institute for IT recognises that iTeam Solutions Ltd is committed to promoting the professional development of their IT Technicians. All technicians in the department are working towards or are recognised as Professionally Registered IT Technicians (RITTech) demonstrating their commitment to the industry and raising professional standards across IT.